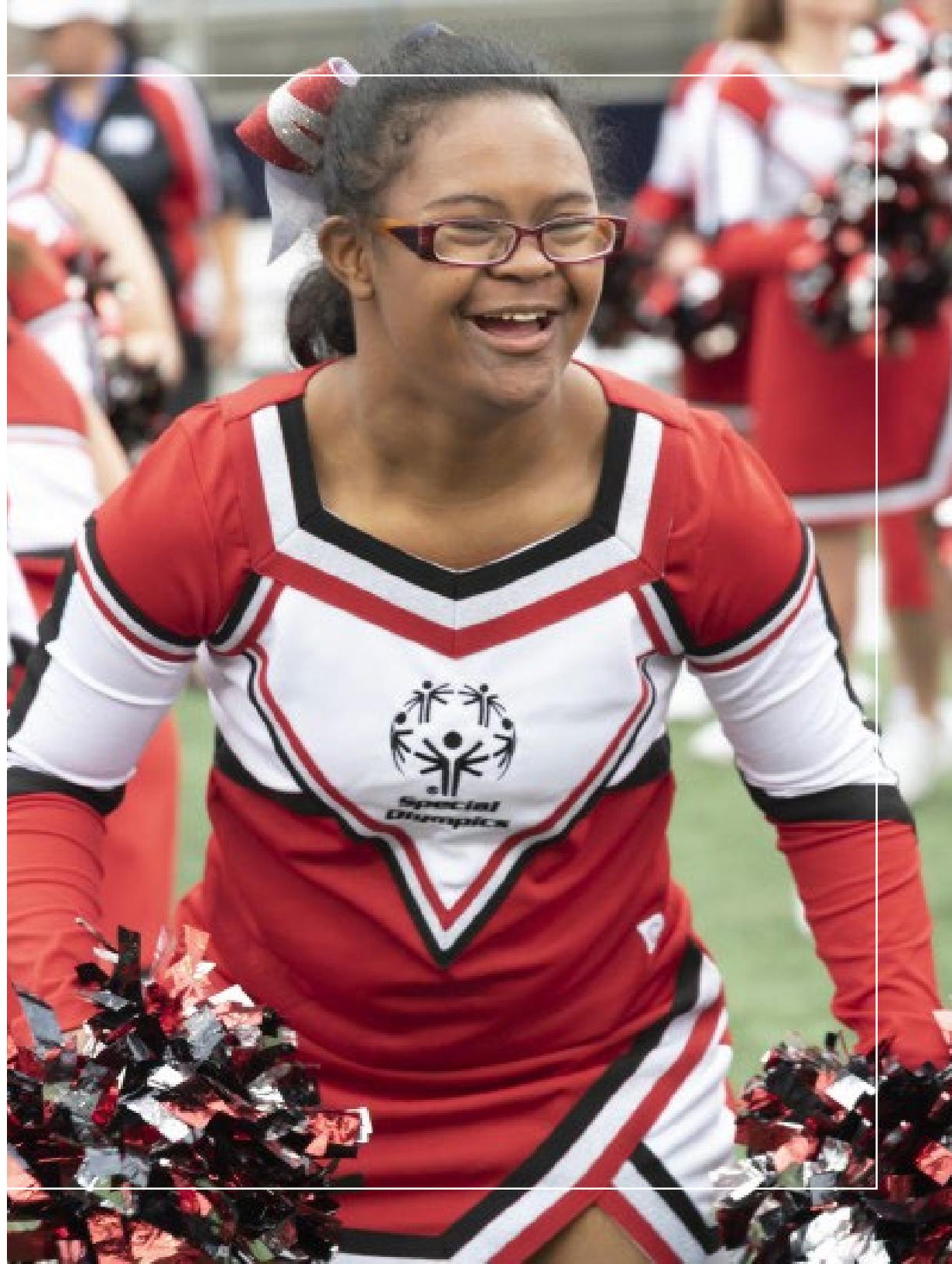




# Case Study

Special Olympics Indiana

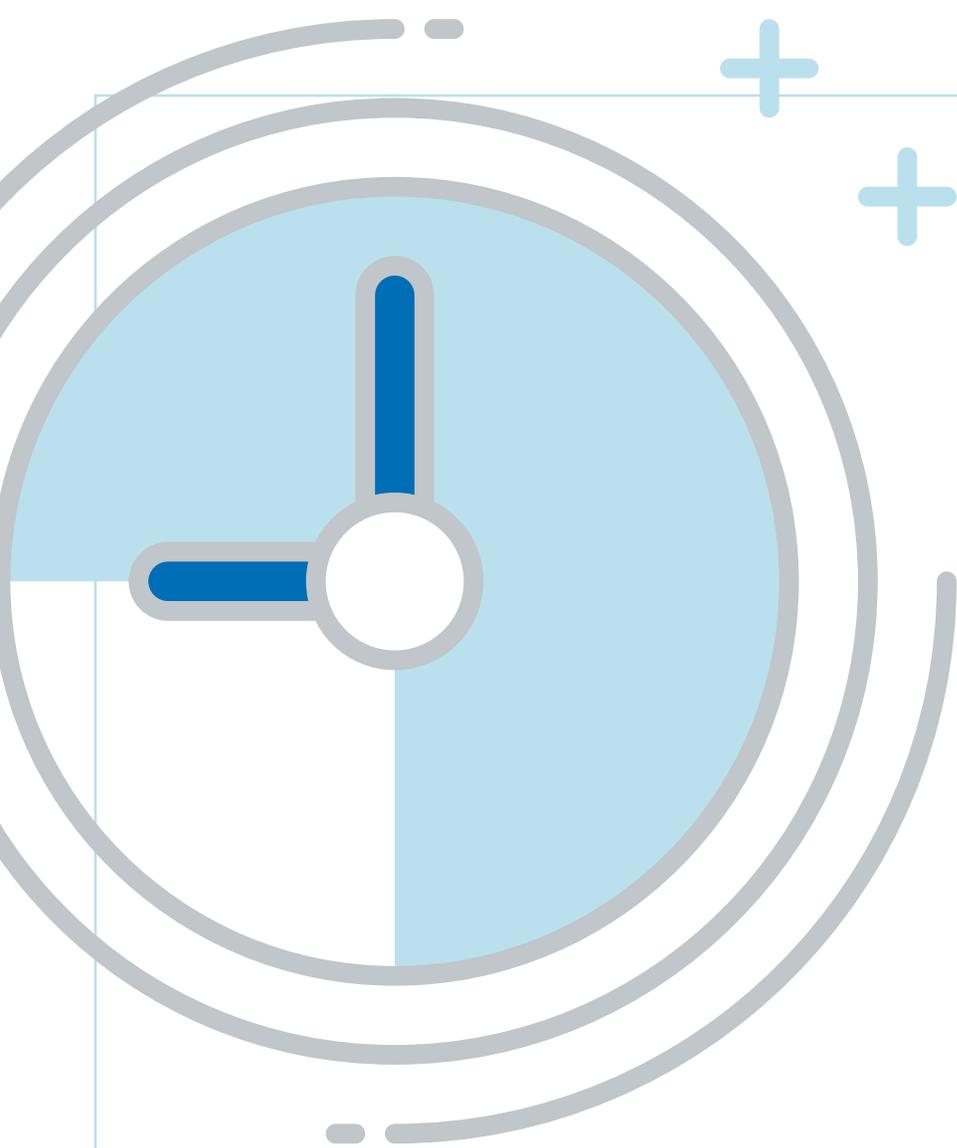
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# Introduction

Founded in 1969, Special Olympics Indiana is part of the global Special Olympics movement, using sport, health, education, and leadership programs every day to end discrimination against and empower people with intellectual disabilities. The nonprofit organization has grown to more than 18,000 athletes and unified partners in virtually every county throughout the state of Indiana with the support of nearly 10,000 volunteers.





## The Challenge

To support the organization and ensure volunteer compliance, the volunteers' data (which includes background check information) and their training monitoring had to both be managed correctly and efficiently.

After years of using time-consuming manual processes, paper applications, and spreadsheets, Special Olympics Indiana turned to AxiaTP's custom development team for a custom solution.

# The Solution

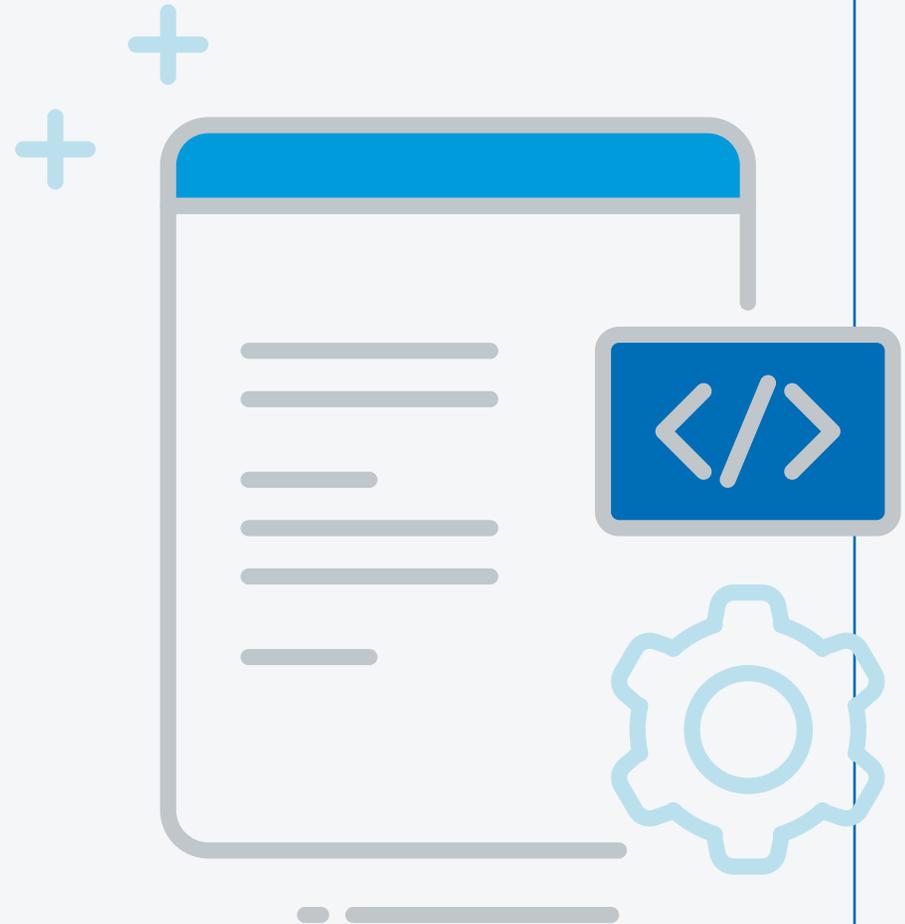
The Volunteer Management Software (VMS) was developed specifically for Special Olympics Indiana, with other Special Olympics programs in mind.

## Managing & Coordinating Volunteer Data

The cloud-based, centralized system gives Special Olympics Indiana the ability to view, track, and monitor their Class A volunteers across the entire state.

Using the online portal, prospective volunteers apply online through a three-step process:

1. Select the program they'd like to volunteer with and set up a password
2. Enter their personal information
3. Give consent and authorize the release of information for a background check



# The Solution Cont'd

## Ensuring Compliance

Once prospective volunteers submit their application, the VMS automatically submits their information for a background check.

## Secure & Automated Background Screenings

The VMS will flag any background screening that comes back with potential issues with 'Review Required' for Special Olympics Indiana to follow up on in the administrator dashboard.

## Online Training

After prospective volunteers submit their application, the VMS directs them to their online training courses, which are available immediately. They can log out of the course at any time and their progress will be saved.

The VMS also monitors the training of all active Class A volunteers and sends email reminders when any refresher training is due for completion.

## Administrator Dashboard

Chosen Special Olympics Indiana administrators can view volunteer data on the VMS dashboard, including:

- New Applicants — Those who have applied but haven't completed training and/or are waiting for background check completion
- New Volunteers — Those who have passed their background check and completed their training
- Active Volunteers

The data can be filtered and exported by:

- Program name
- Application status
- Training completion

# The Results

With their custom Volunteer Management Software, Special Olympics Indiana can continue to grow knowing their volunteer program across the state is compliant and their Class A volunteers are up to date on any training required.

93%

of applicant background checks are completed in less than **72 hours**

72%

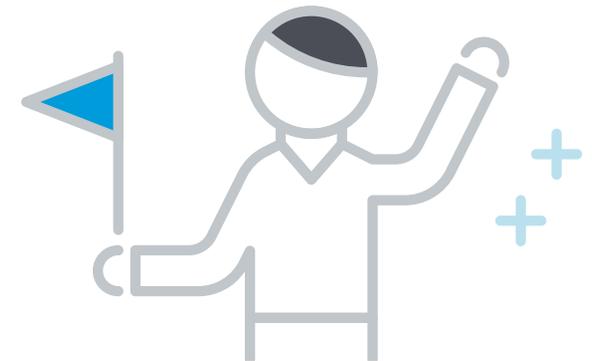
of those are done within **24 hours**

63%

of applicants complete their training within **72 hours**

44%

complete in less than **24 hours**



“[AxiaTP] is a great company to work with. They are attentive to our needs and create software that makes our work much easier.”

- Jeff Mohler, President & CEO  
Special Olympics Indiana

# Ready to save time and direct your resources to more worthwhile pursuits?

With the Volunteer Management Software, you have one compliant, cloud-based system to manage all of your volunteer data, allowing your organization to continue to grow and reach its full potential.

[Request a consultation >](#)

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